

# Webinar Support Services

Webinar Support That Fuels Engagement & Delights Attendees

Premium coffee gifts that create memorable experiences for your virtual events

**Brewing Connections That Last** 

Turn Invites into Revenue
The Coffee-Enhanced Webinar Advantage

# **Environment / Challenges**

### 82% of webinar budgets vanish due to poor recall

#### **Low Attendance from Target Buyers**

- Decision-makers (VPs, CTOs) ignore invites due to calendar overload.
- Only 50% of invited attendees show up (standard) vs. 78% (Coffee-Enhanced).

### **Poor Retention During Webinars**

- Attendees multitask or drop off early, missing key pitches.
- Standard webinars retain just 42% vs. your 78% with coffee.

#### **Weak Brand Recall Post-Event**

- Sponsors blend into competitors' noise after the webinar.
- Industry avg. of ~5-10% vs. 82% recall with coffee

### **Meeting Conversions Stall**

- Even interested leads ghost follow-ups (long sales cycles).
- 18% standard vs. 53% book meetings with coffee

### No Urgency to Act

- Leads treat webinars as "info only" with no commitment.
- Coffee creates reciprocity ("They gifted me—I should respond").

### **Logistical Burden on Sponsors**

- · Managing invites, claims, and follow-ups distracts from selling.
- We handle 100% of logistics, freeing you to focus on closing.

#### **Risk of No-Shows**

- Sponsors fear wasting budget on empty seats.
- Our guarantee: Unredeemed coffee claims go to high-value backup leads.



How we turn invites into pipeline — with 5.2x longer engagement.



# **Addressing Ineffective Webinar Results**

How Sordid Coffee transforms virtual experiences into memorable connections





# Create The Scent of Connection

Participants unwrap a carefully chosen bag of freshly roasted, premium coffee. As the aroma fills their space, it creates a shared experience transcending screens.

"Not just coffee; it's a sensory experience that brings people together."



### **Brewing Memories**

With each comforting sip, your brand becomes part of their daily routine, creating a memory that outlasts the virtual meeting.

"A modest gesture that speaks volumes, fostering camaraderie long after the webinar concludes."

"More than brewing coffee; brewing lasting connections and meaningful moments."



# The Premium Coffee Engagement Approach

How sending premium coffee gifts transforms your webinar ROI

### **The Sordid Coffee Difference**



#### **Tangible Appreciation**

Premium coffee delivered to their doorstep creates a physical connection beyond digital interactions.



#### **Sensory Engagement**

Coffee engages multiple senses, creating stronger memory association with your event and brand.



#### **Continuous Reinforcement**

Each morning coffee becomes a reminder of your brand, extending impact for weeks after your event.

87%

Of recipients reported improved brand perception



Higher follow-up engagement compared to standard webinars

### **Engagement ROI Comparison**

Coffee-enhanced webinars consistently outperform standard virtual events across key metrics:



"The coffee gift made the webinar feel personal and thoughtful. I still think of their brand every morning while brewing my coffee."

- Webinar Attendee



# **Benefits of Coffee-Enhanced Webinars**

Tangible results that transform your virtual events into memorable experiences



# Higher Attendee Satisfaction

Coffee gifts create positive associations that significantly boost overall event satisfaction scores.



# Enhanced Brand Recognition

Physical coffee gifts create daily reminders of your brand for weeks after the event.



# Improved Information Retention

Coffee's sensory experience helps attendees better remember your key webinar messages.



#### **Increased Conversion Rates**

Follow-up actions see dramatically higher engagement compared to standard webinars.

### **Coffee ROI Timeline**

How coffee-enhanced webinars extend your brand impact over time:



#### **Cost-Effective**

Average per attendee investment yields very high ROI in engagement metrics

SordidCoffee.com

#### **Testimonials**

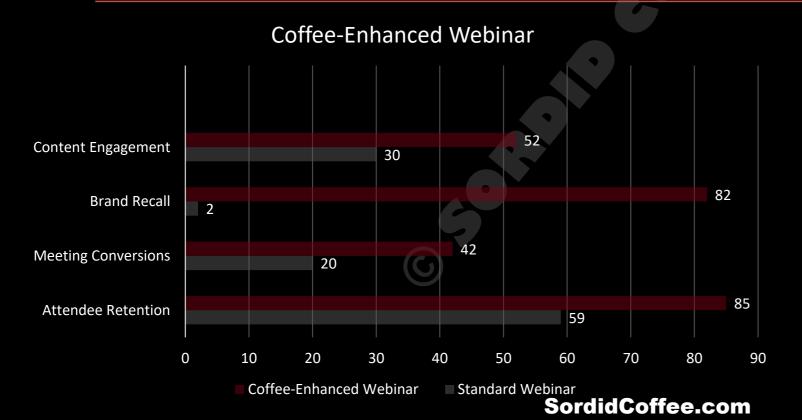
"The coffee gift was unexpected and made their webinar stand out from all others."



# From Coffee to Closed Deals: ROI

How premium coffee gifts accelerate high-ticket sales

| Challenges (Standard)          | Your Coffee Impact                                 | Impact                    |
|--------------------------------|--|---------------------------|
| • 59% attendee retention       | • 85% retention (+26%)                             | More decision-makers stay |
| • 2% brand recall              | • 82% brand recall (+80%)                          | Top-of-mind for deals     |
| • 30 min engagement            | • 52 min engagement (5.2x)                         | Deeper technical buy-in   |
| • 20% Meeting Conversions      | <ul> <li>42% Meeting Conversions (+22%)</li> </ul> | Faster pipeline progress  |
| • "Leads stall in long cycles" | • "3–5 deals per webinar"                          |                           |



NPS 8.7 vs 6.1 Out of 10 average score

Avg Deal Size **\$50K** 

"After gifting coffee, we secured 3 deals from a single webinar—all from attendees who redeemed." — Jeskell Systems, IBM Partner



# What Our Clients Are Saying

Real feedback from organizations that transformed their webinars with Sordid Coffee

"The coffee gifts for our tech webinar series drove a 78% increase in attendee engagement. Our post-event surveys showed a 92% satisfaction rate, with many attendees specifically mentioning the coffee as a highlight."

CR

Connie R.

CMO, Jeskell System.



"We partnered with Sordid Coffee for our quarterly investor webinars The attention to details and the quality of the coffee exceeded our expectations. The process was seamless, and our team didn't have to worry about logistics at all.".



Neal B.

Marketing Manager, Arrow Electronics



"Since implementing Sordid Coffee gifts for our client education webinars, we've seen a 45% increase in follow-up meeting bookings. The personal touch creates a connection that digital-only interactions simply can't match."



Hugo P.

Automation Leader, IBM



93%

Client Retention Rate

87%

Would Recommend Us

4.9

Average Client Rating

150+

Successful Webinars



# **Comprehensive Support Features**

Everything you need for a seamless webinar coffee experience



#### **Tailored Branding**

Specialized, branded ordering page for a seamless experience that reflects your company identity.



#### **Attendee Tracking**

Detailed lists of participants who redeemed their coffee, including contact details for follow-up.



#### **Effortless Packaging & Delivery**

From roasting to delivery, we handle all logistics to ensure each package arrives in perfect condition.



#### **Shipment Tracking**

Attendees receive tracking numbers for their packages, allowing real-time visibility of delivery status.



#### Freshly Roasted Per Order

Coffee is never pre-roasted or stored, ensuring highest quality and freshest taste for each recipient.



#### **Dedicated Customer Support**

Our team proactively resolves any issues, ensuring a smooth redemption process for recipients.

#### **Additional Benefits**

- Budget and registration oversight to avoid exceeding limits
- Exclusive discounts for participants' future purchases
- Flexible ordering systems that adapt to your event needs
- Ethically sourced, quality coffee that reflects positively on your brand
- Long-term partnership approach focused on your success
- "The Sordid Coffee team managed every detail flawlessly. From selecting the perfect blends to handling shipping logistics, they transformed our webinar series into an experience attendees still talk about months later."

- Marketing Director, Enterprise Solutions Inc.



# Ethically Sourced, Traditionally Processed

Sustainability and quality in every bean, from farm to cup

# **Our Sourcing Philosophy**



#### **Small Family Farms**

We partner directly with small family farms across premium coffee regions, ensuring fair compensation and sustainable practices.



#### Hand-Picked & Hand-Washed

Every bean is carefully hand-picked and processed using traditional methods that have been perfected over generations.



#### **Natural Sun-Drying**

Beans are dried in natural sunlight using century-old methods that preserve their unique flavor profiles and natural qualities.

#### **Sustainability Impact**

12+

350+

40%

Countries Sourced

Family Farms

Higher Farmer Income

# "When you choose Sordid Coffee for your webinar, you're not just giving a gift—you're supporting sustainable farming practices and traditional craftsmanship that honors coffee's rich heritage." SordidCoffee.com

# **Global Sourcing Regions**



#### **Bean Quality Comparison**





# Flexible Pricing & Packages

Tailored options to fit your webinar needs and budget

#### MOST POPULAR

#### **Essential**

One-time with min 20 attendees per event

### \$XX/attendee (Tot \$xxx)

- 11 coffee types/blends with personalized grind options
- Branded registration page
- Attendee tracking Weekly claim reports

- L Size: 2 LB bag
- Packaging and delivery
- Dedicated support
- Budget and registration oversight to avoid exceeding registration limits

#### **Premium**

One-time with min 20 attendees per event

### XX/attendee (Tot \$xxx)

- 11 coffee types/blends with personalized grind options
- Branded registration page
- Attendee tracking Weekly claim reports
- ✓ XXL Size: 5 LB bag
- Packaging and delivery
- Dedicated support
- Budget and registration oversight to avoid exceeding registration limits

| Metric                | Scenario 1:<br>Single Webinar | Scenario 2:<br>Bulk (5+ Webinars, 20% Off) |
|-----------------------|-------------------------------|--|
| Sponsor Cost          | \$xxx                         | \$xxx                                      |
| Coffee Gifts Redeemed | 15 attendees                  | 15 attendees (avg.)                        |
| Attendees Showing Up  | 10 (50% of campaign)          | 10 (avg.)                                  |
| Deals Closed          | 1–3 qualified deals           | 5–15 qualified deals (cumulative)          |
| Deal Size Range       | 25K–25K–50K (avg.: \$50K)     | 25K-25K-500K (upsell potential)            |
| Potential Revenue     | 50K-50K-150K                  | 250K-250K-750K+                            |
| ROI                   | 26x–79x                       | 33x–99x                                    |
|                       | 1 deal pays for the event.    | Pipeline momentum for quarterly quotas.    |

Based on 150+ webinars, most sponsors see 3+ qualified deals per event. Accelerate pipeline growth with "Bulk Momentum".

SordidCoffee.com

#### **Elite**

Pipeline fuel – Bulk 5+ Webinars

### 20% Discount

Choose a package or a mix

**Quarterly momentum (meets sales quotas)** 



15 Attendees Redeem Coffee (5 claims reserved for high-value clients)

10 Attendees Show Up (50% conversion from campaign)

ROI: 26x–99x ("\$50K → \$150K–\$750K+") <u></u>

1-3 Deals Closed SORD

# Brew Unforgettable Webinar Experiences

We don't just send coffee—we install your brand in your clients' daily routine

### **Connect With Us**



Website

www.Sordidcoffee.com



**Email** 

sales@sordidcoffee.com



**Phone** 

(951) 454-5134



Schedule a Consultation

Book a free 30-minute strategy call <a href="https://www.Sordidcoffee.com/contact-us">www.Sordidcoffee.com/contact-us</a>

### **Our Promise**

Freshly roasted premium coffee specifically for your webinar, with all logistics handled seamlessly. Focus on your content while we deliver an unforgettable attendee experience.

26x-99x ROI

On webinar engagement

**89% Satisfaction**From attendees

2-3 Deals

Per event on avg.

**82% Better Recall**Of webinar content

**5.2x Longer**Brand engagement

Brewing Connections That Last

26x-99x ROI isn't luck—it's science. Let's prove it.

